



FOR IMMEDIATE RELEASE

Swanswell awarded double accolade
Rugby based charity achieves both ISO and IiP

29 March 2010, Rugby - Swanswell, a national charity that helps people overcome drug, alcohol and other problem behaviour, has been awarded the prestigious and internationally recognised International Organisation for Standardisation (ISO) accreditation alongside the highly sought after Investors in People (IiP) certification. These accolades are the latest in a series of awards for Swanswell.

ISO is the world's largest developer and publisher of international standards and Swanswell has successfully completed its certification audit and achieved a recognised standard for their Quality Management System (ISO 9001), Environmental Management System (ISO 14001) and their Occupational Health and Safety Management System (OHSAS 18001).

The assessor who worked with Swanswell said: *'Swanswell is a brilliant organisation and I'm delighted to recommend them for ISO accreditation.'*

The IiP standard is a business improvement tool designed to advance an organisation's performance through people and Swanswell achieved this standard to a recognised level.

[MORE]

Chris Beynon, Swanswell Business Systems Manager said: *'The achievement of this award is especially significant as our staff are our greatest asset.'*

Debbie Bannigan, Swanswell Chief Executive, said: *'Achieving ISO and IIP accreditation is an amazing achievement and we're incredibly proud we've accomplished these standards. Our service users, our customers and our commissioners can take comfort from the fact we take the quality of what we do very seriously and are committed to delivering high-level service and achieving our ambition of offering our clients the best possible chance of leading happier lives.'*

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Notes for editors

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About Swanswell

Swanswell is a national charity that helps people overcome drug, alcohol and other problem behaviour. We believe that everyone deserves the chance to change and to be happy. We help them to remove the things that stand in their way, whether physical, emotional or practical. So, as their lives improve, they can feel well, do well, and stay well. Swanswell has a reputation for innovation and is a leading developer of new services which help people to change their behaviour for the better.

www.swanswell.org

About ISO

The International Organisation for Standardisation (ISO) is the world's largest developer and publisher of International Standards. ISO is a non-governmental organisation that forms a bridge between the public and private sectors.

www.iso.org

About IiP

Investors in People (IiP) is a flexible and easy to use standard which helps organisations transform their business performance. Frameworks are outcome focused, outlining what organisations need to achieve, but never prescribing how. This flexible approach allows thousands of different employers of every sector and size to use the same framework.

www.investorsinpeople.co.uk